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Lali Liparteliaņi	(Depositor's name)
L-hpastelm	(Signature)
June 22, 2010	(Date)

TOTAL FEE(S) DUE

DATE DUE

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/691,777	10/22/2003	Howard M. Lee	062403.P001	7179

PUBLICATION FEE DUE

TITLE OF INVENTION: BUSINESS PERFORMANCE AND CUSTOMER CARE QUALITY MEASUREMENT

ISSUE FEE DUE

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EXAMINER	ART UNIT	CLASS-SUBCLASS				
BORISSOV, IGOR N	3628	705-011000				
1. Change of correspondence address or indication CFR 1.363). 1. Change of correspondence address (or Chan Address form PTO/SB/122) attached. 1. The Address' indication (or "Fee Address" PTO/SB/47; Rev 03-02 or more recent) attached number is required. 3. ASSIGNEE NAME AND RESIDENCE DATA PLEASE NOTE: Unless an assignce is identification.	isted, no name will be printed. ITHE PATENT (print or type) e data will accear on the patent. If an assignee is identified below, the document has been filed					
recordation as set forth in 37 CFR 3.11. Compl (A) NAME OF ASSIGNEE	etion of this form is NO	-	assignment. and STATE OR COUNTRY)			
Intellisist, Inc.		Bellevue, Washi	·			
Please check the appropriate assignee category or o	ategories (will not be pr	inted on the patent):	Individual X Corporation or	other private group	entity Government	
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5. Change in Entity Status (from status indicated a Applicant claims SMALL ENTITY status NOTE: The Issue Fee and Publication Fee (if requinterest as shown by the records of the United Status	See 37 CFR 1.27.	d from anyone other than the	ger claiming SMALL ENTITY ne applicant; a registered attorn		·	
Authorized Signature WS TOW			Date June 22,	2010		
Typed or printed nameKrista A. Wittma	in		Registration No	59594		
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